\Orchestrating a brighter world

NEC

SL2100
Communication System
Built-in Brilliance

Smart Communications
for 5 – 100+ users

SMART COMMUNICATIONS
FOR 5 - 100+ USERS

The way we do business and the way we communicate is changing rapidly. Mobility has become the norm. Customer expectations have soared and budgets have shrunk.

The SL2100 galvanizes your team. In turn, it creates a positive customer experience that generates repeat business.

It's highly cost-effective because there's more built-in. With VoIP capabilities, it puts Unified Communications within reach of small businesses or it can be used as resilient TDM solution with future-proof upgrade potential. It also presents considerable savings and functionality over and above alternative hosted solutions.

Your business can't afford downtime and nor can your communications. The SL2100 provides a reliable, 'always-on' solution. There's less hardware, less licenses and less maintenance to worry about.

Built-in features include:

- Web-based Unified Communication Client
- VoIP enabled
- Unified Messaging
- Music on hold
- Mobility / BYOD / Remote Extension
- Auto-attendant & Voice Mail
- Audio Conferencing
- WebRTC, Video Conferencing & Collaboration
- And more!

CONNECTING YOUR TEAM,
CONNECTING YOUR CUSTOMERS

Internal Sales Person

The Auto-attendant feature means that callers receive a greeting and are routed to the correct department, ensuring that I only get the calls that are meant for me.

Helpdesk / Contact Centre

With InReports wallboard, calls stats including missed calls are updated in real-time.
More advanced call centres using MyCalls Call Manager can see greater detailed call activity, statistics and alerts.

Receptionist

With Caller ID displayed on my handset, I can give the appropriate greeting to callers and redirect calls from familiar numbers straight to the relevant colleague.

Door Security

The Video Doorphone enables screening of visitors before they enter - see who's calling on a PC. Door security can also be activated remotely via a smartphone when temporarily off-site.

Office Worker

The Conference feature allows me to effortlessly set up a virtual meeting for colleagues at short notice, wherever they are.

Team Manager

With InUC users can update their presence status so other users can see if they are out to lunch, on vacation, sick, etc.

Remote/ Home Office

I can use my desktop phone or softphone at a remote or home office location to communicate with customers and colleagues with the same ease as if I were in the office.

Mobile User

I can be on the road and stay reachable with a single number reach on the ST500 mobile app or mobile extension.

Other premises

Connect and transfer calls easily to other sites with SLNET

INCREASE YOUR CUSTOMER SERVICE LEVELS AND YOU'LL INCREASE YOUR BUSINESS

PERFECT MOBILITY SOLUTION FOR THE REMOTE WORKER

SMART MOBILITY
OPTIONS

Today's mobile workers depend on communication tools that accommodate flexible workspaces and allow free roaming wherever they are. The SL2100 ensures your team stays connected, but without escalating the business mobile costs.

REMOTE/HOME OFFICE

Users can enjoy a complete phone user experience from their home office plus greater working flexibility. Benefits include the cost and time savings of travel and even the associated costs of workspace.

- **IP Desktop handsets** provide access to system features from the home, e.g. company directory, call transfer & more
- **InUC** enables full collaboration including video conferencing, document sharing, IM & presence
- **ST500 Smartphone Client -** Voice & video on your mobile

ON-PREMISES

NEC DECT offers a wide variety of handsets to suit every professional need, from a rugged phone for potentially demanding environments to an extermely sophisticated smart IP handset with a full range of features.

- **True on-site mobility** that improves efficiency and productivity
- **A cost-effective in-building wireless solution** built on proven technology
- **ST500 Smartphone Client -** Voice & video on your mobile

ON THE ROAD

Use your existing smartphone as a system extension complete with call control. If the smartphone is not connected due to lack of network, the SL2100 can provide roaming by routing calls to your mobile number.

- **Mobile Extension**
- 4 user licences built-in
- Save mobile costs & maximize existing investments
- Single number reach
- **ST500 Smartphone Client -** Voice & video on your mobile

BUDGETS AND INVESTMENTS
ARE AT THE CORE OF ANY BUSINESS

SAVE MONEY, SAVE TIME, SAVE THE HASSLE

10 ways the SL2100 provides value

1 **More features built-in -** That means less licences, less hardware and less extras to pay for. The SL2100 also grows with your business making incremental upgrades cost-effective and scalable.

2 **InApps portfolio** (InUC, InGuard, InReports, InHotel) are already 'on-board' – no extra server or PC server required and can be simply activated with licences.

3 Head in the clouds - A **premises-based** as opposed to a hosted solution – reducing or even eliminating recurring monthly subscription costs.

4 **BYOD:** Both InUC & ST500 apps enable you to use your existing smartphone, tablets, etc.

5 **InGuard** toll fraud defence: protection against potentially huge company costs.

6 Save on mobile phone charges: **ST500 Smartphone App** & **Mobile Extension** enable phone system calls via your mobile.

7 **Hotdesking:** Mobile teams e.g. field sales don't require a handset each – share hardware costs.

8 **Avoiding downtime:** With a truly reliable solution – save on downtime costs and potentially lost business.

9 **Built-in Audio Conferencing:** Save travel and even hotel costs.

10 **Contact Centre Solution:** Cost-effective built-in contact centre solution.

SL2100 SYSTEM
OVERVIEW

SL2100 8 Button Self-Labeling IP Telephone

- **VoIP NEC I-SIP Multi-Line Telephone for SL2100**
- **Supports Ethernet Gigabit Speed (Full Duplex)**
- **8 Programmable Keys Visible at a Time (May Scroll Up to 32)**
- **Programmable Button Labels**
- **Powered via PoE**

SL2100 Multi-line Terminals   **SL2100 IP Terminal**   **SL2100 Communications Server**

Smart Scalability - Scale more efficiently

- **Stations: 112 ports per system**
- **Trunks: 128 ports per system**

Multi-Color Incoming LED (Red/Green)

Self-labeling LCD with 8 Programmable Keys

Angle Adjustable Leg (2 Steps)

Scroll Buttons

Soft keys

Red Color LED

Local Setting and Configuration

Incoming Call History Keys   **Redial History Keys**
Directory Functions Keys   **Menu Cursor Keys**

Clear Plastic Panel & Changeable DESI Sheet for 12 & 24 Button Telephones

Red/Green Color LED

NEC – A Stable
GLOBAL PARTNER

An Information and Communications Technology leader, bringing together and integrating technology and expertise to create the ICT-enabled society of tomorrow.

Global No.1 for sub 100 extensions PBX/IP PBX

7 minutes - How often an NEC SMB system is sold

100+ years of Expertise

110,000+ Team Members Worldwide

Top 50 Innovative Company

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NEC IN APPS
BUILT-IN ONBOARD SOLUTIONS

InUC - Web based UC client application

InUC provides a highly cost-effective, video and collaboration solution, which works seamlessly within your IT environment. Users are able to quickly set-up audio and video connections from anywhere. All they need is an Internet with a VPN or a LAN connection.

InReports - Call management and reporting

Quick, easy and cost-effective, NEC's InReports makes the ideal starting point for call management. Call performance is critical to your team's productivity as well as levels of customer service.

InScheduler - Conference scheduling application

InScheduler is an on-board application installed in the SV9100. This application provides users with the ability to schedule an audio and web video conference in easy steps.

NEC IN APPS
BUILT-IN ONBOARD SOLUTIONS

InHotel - Hotel management application

By combining essential front office functions with advanced communications, InHotel from NEC delivers a service-oriented environment that promotes premises-based efficiencies that streamline administrative and phone-related tasks to improve the hotel experience. With InHotel, the systems and information essential to running a hotel become simpler to access, understand and act on.

InGuard - Toll fraud detection, alert and blocking

NEC InGuard helps companies guard against unauthorized or inappropriate use of their phone system, including communications networks, conference calls and devices. By establishing a set of rules based on an organization's specific call patterns, InGuard is able to detect when a rule is broken, quickly alerting administrators of a potential issue.

PMS-InCONNECT - Suite of InApps which help create a seamless experience for your hotel's guests and staff.
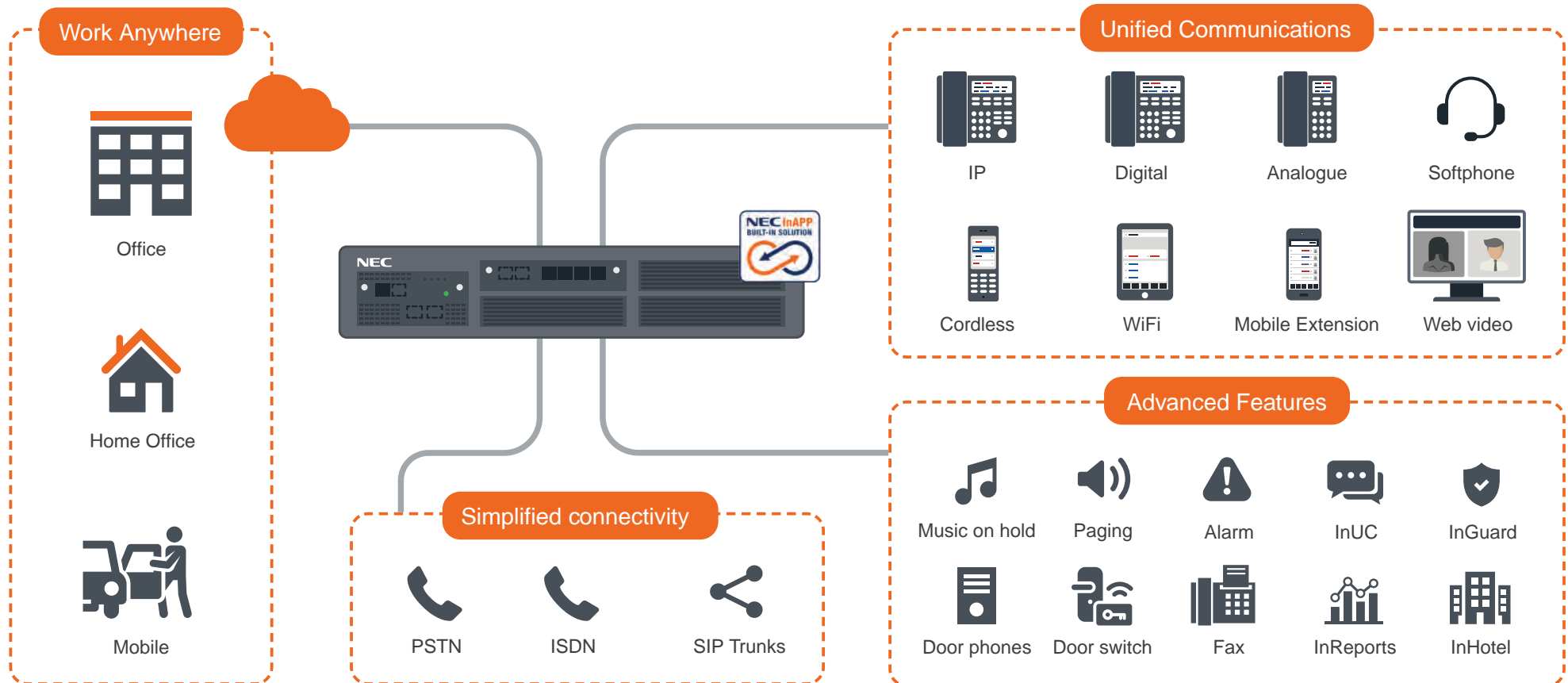
Connecting your communications with some of the most widely used Property Management Solutions, including MICROS-Fidelio Opera and Hotsoft8, you get complete integration without the need for costly middleware.

SL2100 SYSTEM OVERVIEW
BUILT-IN ONBOARD SOLUTIONS

The SL2100 Communications System works at a number of levels: a cost effective VoIP enabled phone system, an easily expanded solution with entry-level unified communications or a reliable TDM based PBX with excellent upgrade potential.

Work Anywhere
- Office
- Home Office
- Mobile

Unified Communications
- IP
- Digital
- Analogue
- Softphone
- Cordless
- WiFi
- Mobile Extension
- Web video

Simplified connectivity
- PSTN
- ISDN
- SIP Trunks

Advanced Features
- Music on hold
- Paging
- Alarm
- InUC
- InGuard
- Door phones
- Door switch
- Fax
- InReports
- InHotel

NEC inAPP BUILT-IN SOLUTION

OVER $28 BILLION REVENUE

75 MILLION GLOBAL USERS

160+ COUNTRIES

#1 SMB & ENTERPRISE COMMS **WORLDWIDE**

GLOBAL 100 MOST SUSTAINABLE COMPANIES IN THE WORLD (CORPORATE KNIGHTS)

LEADER IN **BIOMETRICS**

RECOGNIZED AS A LEADER BY FROST & SULLIVAN IN ENTERPRISE COMMUNICATIONS TRANSFORMATION

TOP 100 GLOBAL INNOVATORS (THOMSON REUTERS)

4,000+ CHANNEL PARTNERS

110,000+ TEAM MEMBERS WORLDWIDE

About NEC Corporation - NEC Corporation is a leader in the integration of IT and network technologies that benefit businesses and people around the world.
By providing a combination of products and solutions that cross utilize the company's experience and global resources, NEC's advanced technologies meet the complex and ever-changing needs of its customers. NEC brings more than 120 years of expertise in technological innovation to empower people, businesses and society.

For further queries & demonstration, please contact

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